

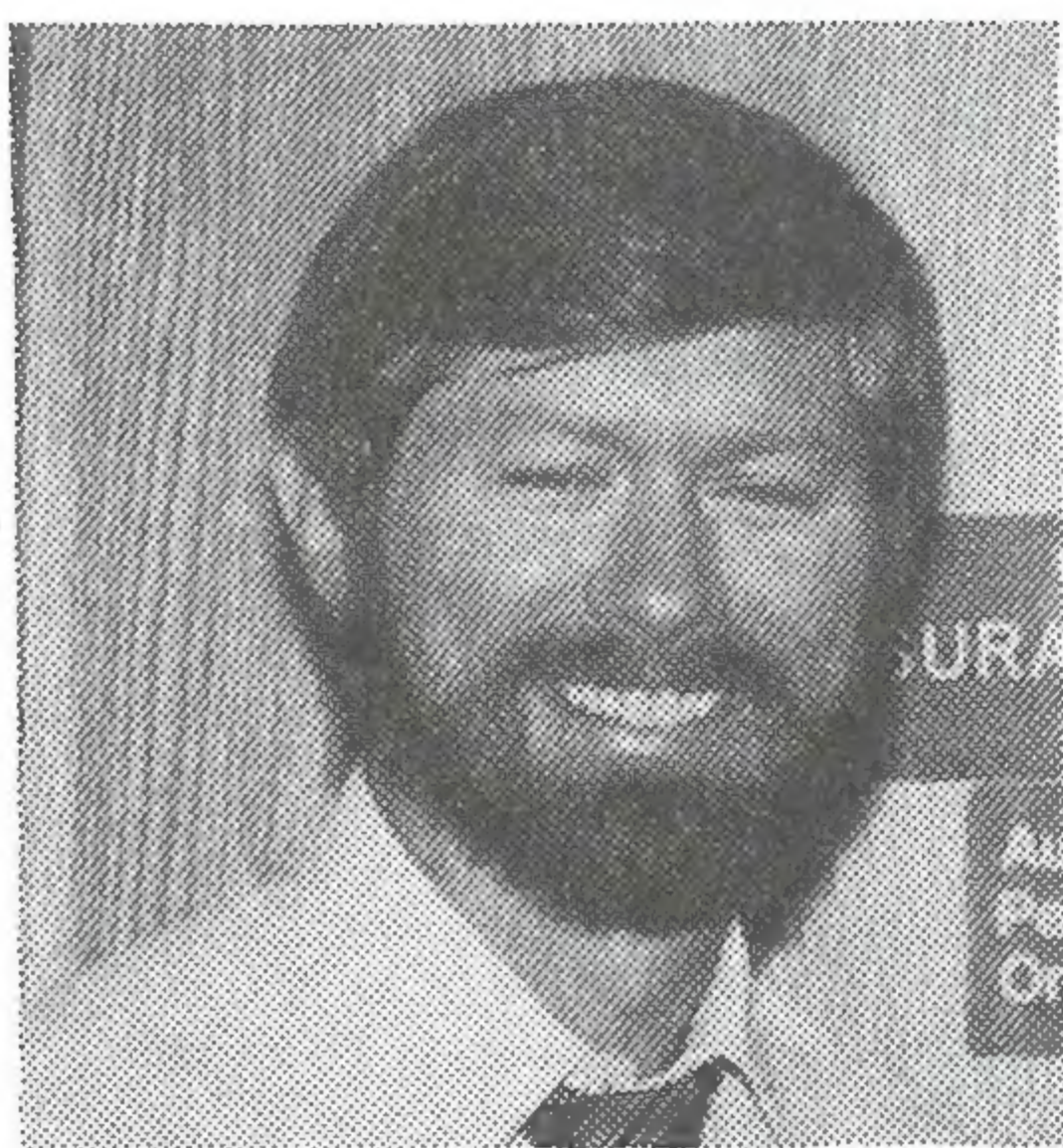
New Directions



Published For ADHS Employees

August 1986

ADHS . . . on the job



Roger Wilson has been the quality assurance and training officer for the State Laboratory since 1981, and he has not lost his enthusiasm.

"I probably have the best job in the laboratory," he says. "I'm not confined to just one area so I get to interact with just about everyone at all levels. What's so great about that is our laboratory staff is composed of exceptional talent."

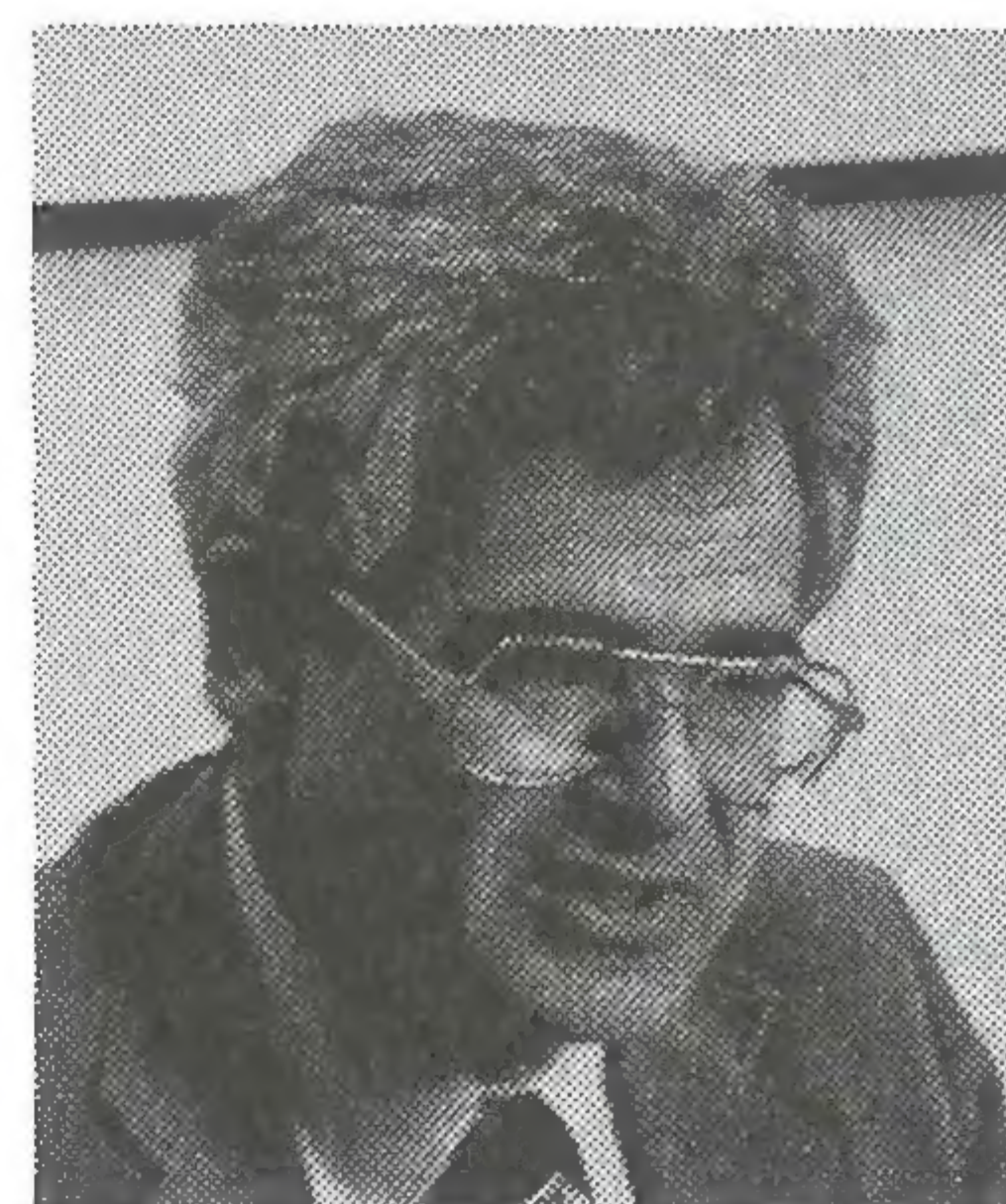
As quality assurance officer, Wilson monitors the proficiency of the ADHS lab units and provides consultation and on-site laboratory evaluation to private laboratories throughout the state, as well as to other state and federal agencies. He maintains close working relationships with laboratory managers and federal agency chiefs to ensure that the mandates and recommendations from FDA, CDC, NIOSH, OSHA, USGS and NBS are adhered to.

Wilson says there is practically no laboratory training available in Arizona, and that the state lab plays a vital role in providing specialized training to laboratory managers, microbiologists, chemists, technicians and students. Individuals can visit the lab for hands-on bench training, and ADHS lab staff also visit private labs to provide technical assistance or training sessions. Federal agencies and private companies present workshops on current topics, and professionals from the community visit the lab to discuss technical and regulatory aspects of laboratory analyses.

Describing our lab as being "light years" ahead of other labs in the state, Wilson says staff is always challenged to learn new ideas and techniques.

"Everyone here considers this one of the best labs in the country," he says, "and we continually work to prove it."

Director's message



In mid-September I will join the New York State Department of Health as the director of the Center for Community Health. My last two years with our Department of Health Services in Arizona have been

both exciting and productive. Arizona is a public health frontier with an ever increasing pace of activities aimed at improving the health of our population.

Our Department must continue to mount an aggressive effort to reduce unnecessary mortality and preventable disease. This requires, above all, teamwork guided by a sense of purpose and public health agenda plan.

Progress will not be made along categorical or divisional lines such as maternal and child health or disease prevention. In fact, divisional isolation has been a historical weakness of the Department of Health Services.

Rather, as we have done in the last two years, issues of importance must be identified and the work proceed along intradepartmental lines. Even this is not enough unless interdepartmental relationships can be built with AHCCCS, the Department of Economic Security, the Department of Transportation and community health providers.

A major emphasis has been upon the reduction of infant mortality through the improvement of services to pregnant women. This is a basic and traditional public health concern. In addition, in the 1980's we are faced with new and compelling priorities including the acquired immune deficiency syndrome and its precursor infection with the virus HTLV-III. Community anxieties related to environmental exposures and their possible effects are also a relatively new phenomenon requiring scientific capability and public sensitivity. We have been able, in the last two years, to strengthen our

ADHS to lease additional space

Negotiations are under way to move three ADHS divisions into leased quarters as part of a new plan to meet the department's growing need for additional space.

The Division of Behavioral Health is scheduled to move from 1740 West Adams to 701 East Jefferson.

Disease Prevention Services will leave 24th Street for new quarters on Third Street where they will be joined by the Office of Health Education, (presently housed at 1740).

The Division of Environmental Health is evaluating the option of looking elsewhere or taking additional space in their present quarters at 2005 North Central.

Progress on plans for a new ADHS building slowed considerably as a result of legislation passed during the last

session. The new bill formed the Joint Commission on Capital Review, and charged that body with responsibility for reviewing all requests for new construction in the Capital area. For agencies with plans still on the drawing board, that meant almost going back to square one.

At ADHS, where plans were well ahead of schedule, it was quite a disappointment. It means an additional in-house survey to determine divisional needs, and a feasibility study to be conducted by a Phoenix architectural firm. (That contract has already been awarded by the Division of Administration). Then, IF the feasibility study is approved, and IF funds are available, a new building will be more than three and one-half years away.

(Continued on page three)

News notes

In keeping with the department's mission to prevent disease, prolong life and promote health, the Division of Disease Control has been renamed the Division of Disease Prevention.

Watch for the new training catalog soon to be released by the Office of Human Resource Development ... the training available to ADHS employees for the coming year is described in detail.

ADHS has announced the opening of two new Vehicle Emissions Inspection Stations in Maricopa County, one in Phoenix and the other in Gilbert. Legislation effective in January 1987 requires all gas-powered and diesel vehicles manufactured in 1968 and later to undergo emissions inspection and is expected to add some 300,000 vehicles to the testing program.

A CPR Fair for all ADHS employees will be held on September 17 at Arizona Hospital's training and education building. The time will be 7 a.m. to 11:30 a.m. and 12:30 p.m. to 4 p.m. It is estimated that the average student can complete certification or recertification within two hours. Call 244-1331 ext. 271 for more information. No registration is necessary.

Have you opened the Secretary's Manual lately? It contains a wealth of information ranging from organizational charts, maps, state abbreviation lists and mail information to time zones, area codes and an excellent list of department resources listed by topic. The manual was developed by a committee spearheaded by **Sally McClanahan**, and secretaries throughout the department keep it up to date by sending pertinent changes to McClanahan in the Director's Office. It could easily qualify as the ADHS information directory ...

ADHS Library serves as archives

One of the functions of the ADHS Library is to serve as a depository and archive for department publications. Librarian **Rebecca Heller** reminds us that two copies of any publication produced by the department should be forwarded to the Central ADHS Library at 1740 West Adams.

The reference library provides services to the public as well as to ADHS employees. Through the interlibrary loan network, the library also services other medical, public and academic libraries. The interlibrary loan network gives ADHS staff access to information sources all over the United States, and transactions are facilitated by an electronic mail routing system operated by the National Library of Medicine.

The Library is open from 7:30 a.m. to 5 p.m.



Classes in conversational Spanish are ongoing at Arizona State Hospital, with a new class scheduled to begin on September 22. Classes are taught by Rio Salado Community College and are open to all ADHS employees. The summer course was attended by **Janice Wynns McGuire, Jack Russell, instructor Tom Jasenovec, Helen Alston, Cathy Miller, Maura Rooney, Maria La Porte, Jan Nelson**, and (kneeling) **Boyce McClung, Florence Park and Tina Camacho**. More information is available from the Staff Development and Training Office at 255-1241.

This is an EMPLOYEE newsletter . . . your ideas, comments, contributions and photos are welcome.

What goes on in your office? Are you working on an interesting project? Do you know someone who deserves special recognition? What would you like to see in the newsletter?

We want to learn more about YOU . . . the employee. Contact the editor or your editorial board representative. (photographs will be returned)

Holiday Schedule

September 1986-December 1987

The following days shall be holidays for the remainder of 1986 and calendar year 1987, pursuant to A.R.S. § 1-301 and Executive Order.

Holiday	Date Observed
Columbus Day	Mon. 10/13/86
Veterans' Day	Tues. 11/11/86
Thanksgiving Day	Thurs. 11/27/86
Christmas Day	Thurs. 12/25/86
New Year's Day	Thurs. 1/1/87
Lincoln Day	Mon. 2/9/87
Washington Day	Mon. 2/16/87
Memorial Day	Mon. 5/25/87
Independence Day	Fri. 7/3/87
Labor Day	Mon. 9/7/87
Columbus Day	Mon. 10/12/87
Veterans' Day	Wed. 11/11/87
Thanksgiving Day	Thurs. 11/26/87
Christmas Day	Fri. 12/25/87

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The PACE Team is to be congratulated on completing the first phase of the Patient Accounting and Clinical Enquire System for the State Hospital. Team members from the Division of Administration's Systems and Programming staff include **Rick Shawver, John Bisbing, Steve Reed** and **Rick Brown**. (**Carl Farmis** and **Jim Ferguson** are not pictured) The system will allow hospital staff online access to patient records which previously were only available through batch computer processing or manually.

Director's message

(cont'd from page 1)

activities in both the traditional priorities and the new items on our public health agenda.

What lies ahead? We need to emphasize prevention of disease more than we have in the past. We understand the risk factors for the leading cause of death in our state - cardiovascular disease. We need to apply this information in community-wide prevention campaigns such as one presently being planned now for cholesterol reduction. We need to continue our newly begun drowning prevention campaign.

We have also been able to make progress, at times slow and painful, in our regulatory activities. Long term care is a good example of this, where an advisory group is pointing out a way for us to improve services to the elderly. Another example is day care. A third example is the work we are presently doing with ambulance regulatory policies, utilizing an advisory group that will hopefully result in a better system and end the so called "ambulance wars".

We have made substantive headway because all of us as a staff have worked closely on issues that we know to be important. We are building an image throughout the community of this department as a capable and vital agency necessary for promotion of health. Criticism of the Department of Health Services has sometimes taken place in the past, largely because our regulatory functions were misunderstood or simply not acceptable, principally for economic reasons, to those being regulated.

For these reasons it is important that in the future the Department of Health Services regulatory approaches be derived involving as many groups as possible and with increased public awareness. The activities of the Department in day care, long term care, ambulance and disease reporting have now adopted this approach.

Beyond this, the Department of Health Services must emphasize its role in introducing change through increased information, pointing out the incentives for positive health behavior. A Department of Health must be a positive force in a community. Development of services, identification of high risk groups, fostering healthy lifestyles and to a much lesser extent, regulation, are our basic mission.

My own experience here as health director has been most rewarding. In the last two years we have been able to change direction, establish priorities, mount priorities and increase public awareness of the positive mission of this department. I am grateful for your support in accomplishing these activities.

— Lloyd F. Novick, M.D.

Inquiring photographer

What is your favorite weekend activity?



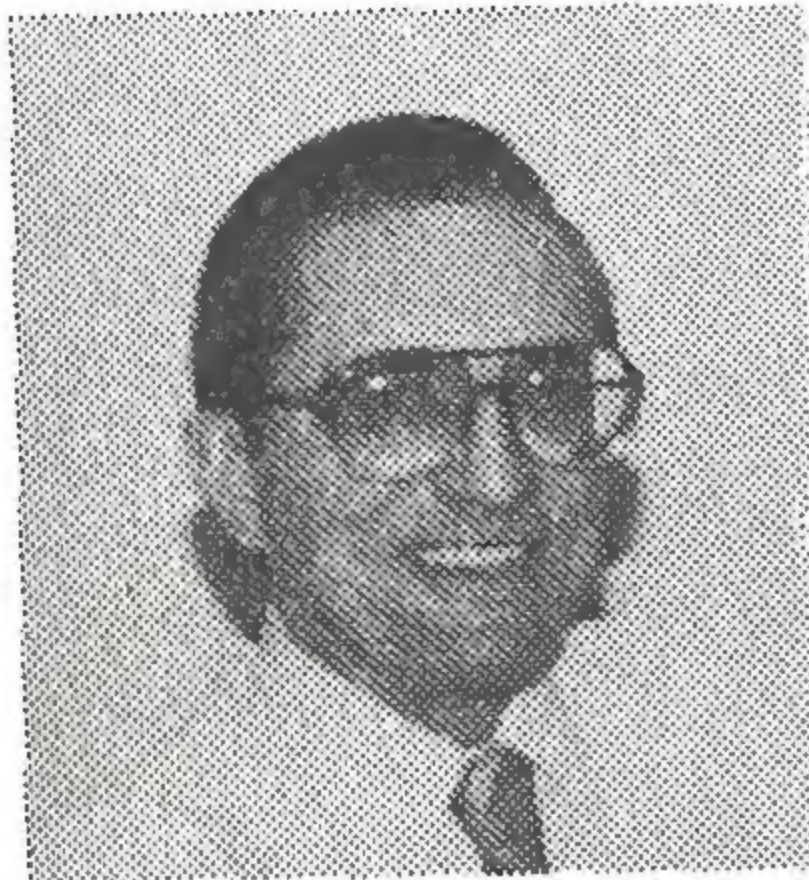
Virginia Asay, secretary
Office of Health Education
My husband and I enjoy touring on our motorcycle. My favorite places are Colorado for its mountainous scenic views and waterfalls; Utah's parks, mini museums and mountain trails; and Seattle during berry season. The trip that topped it all was taking the ferry boat to Canada.



John Hoffman, environmental engineer
Air Quality Instrumentation
I like to play with my "toys" in the garage. I have been a licensed amateur radio operator for 39 years, and have been in contact with 38 states on my six-meter ham band. I've also found a wealth of classics and documentaries in the public library, and enjoy watching them on my VCR.



Marie Whittle, secretary
Office of Long Term Care
I'm having fun meeting new people and helping them learn about preventive law. I conduct seminars and training sessions on subjects which range from dealing with the IRS to auto protection and defense funds. I particularly enjoy my travels throughout the state on weekends.



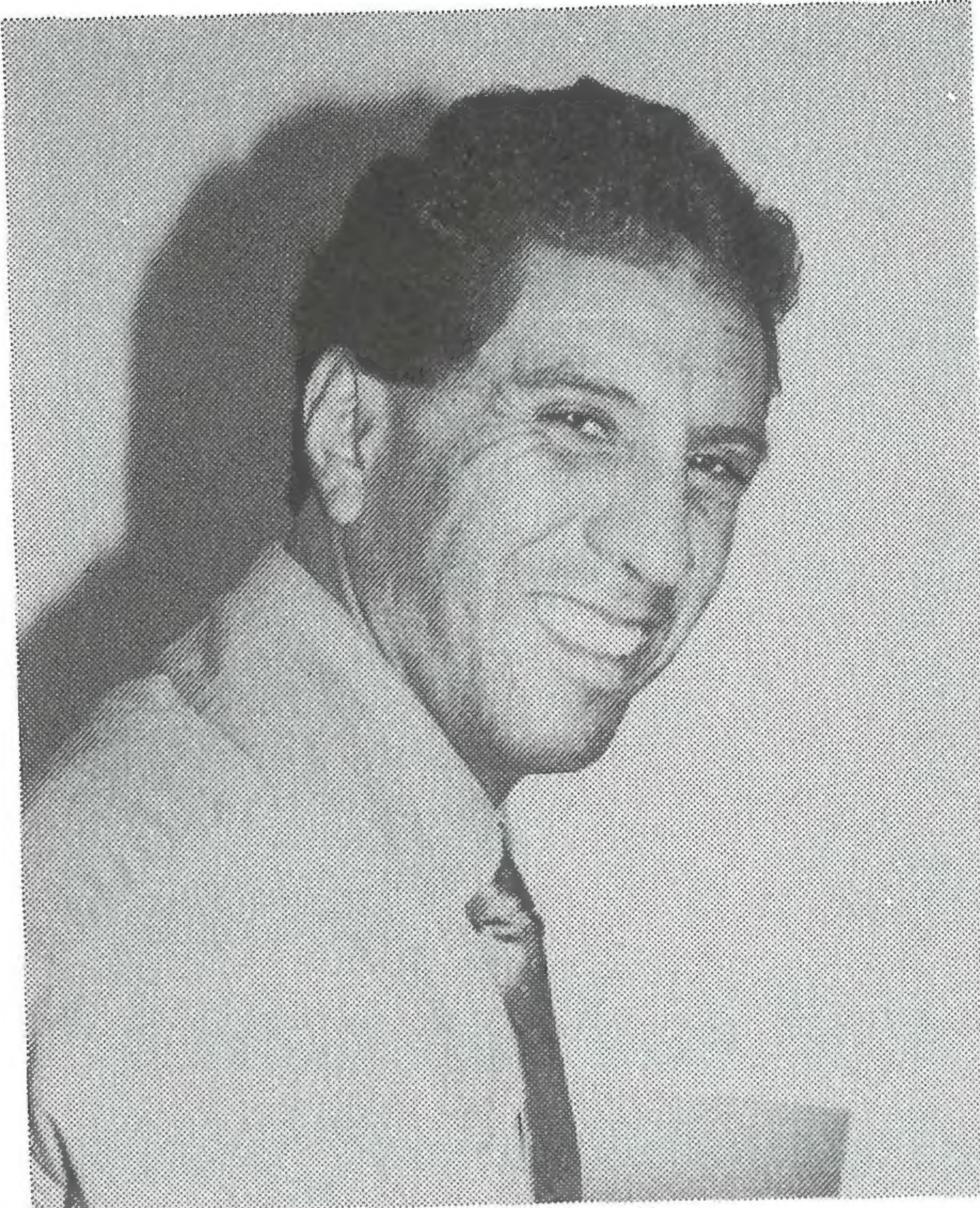
Bob Cooper, manager
Office of Automation
When time is available on weekends, I do two things ... work in my vegetable garden and read newsletters to follow the economy. For one, I can determine the outcome, but for the other, even the Feds can't be sure!



Sonya Acuna, secretary
Office of the Director
I get a kick out of trying a couple of new recipes and inviting a few friends over for a gourmet dinner. Sometimes it turns out to be a real bash, and occasionally I end up serving Tums for dessert. It's fun!



Don McMillan, audiologist
Maternal and Child Health
My ideal weekend is relaxing. Going for a run of eight to ten miles .. working around the house ... playing with my dog ... napping ... reading ... and going to church.



Gary Wilkins de Martinez



Robert Tafolla and Jean Daniel

ADHS Affirmative Action Office

Gary Wilkins de Martinez joined the department last month as manager of the Office of Affirmative Action. He is the former equal opportunity specialist from the Governor's Office of Affirmative Action.

The problems he sees at ADHS are similar to those he dealt with in his former position. The most common complaint in all state agencies, according to Wilkins de Martinez, comes from the employee who feels he is treated differently because of his ethnic background. The other complaints brought to the Affirmative Action Office range from the employee who feels she is being sexually harassed or the person who feels he has been passed over for promotion because of his age, to the female who is having difficulty in a non-traditional job.

Wilkins de Martinez is spending his first weeks with the department visiting the divisions and meeting with the assistant directors. After that, one of his first plans is a system to monitor the affirmative action plans of ADHS contractors.

The services of the Affirmative Action Office are available to all employees. In addition to the manager, the office is staffed by Robert Tafolla, equal opportunity specialist, and Jean Daniel, secretary. The telephone number is 255-1030.